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#PAN AM

Dan A. Colussy Executive Vice President Marketing and Services

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October 6, 1977

Mr. Stansfield Turner
The Director of Central
Intelligence
Washington, D.C. 20505

Dear Mr. Turner:

Mr. Wiser is on vacation and I have your letter of September 23. We very much appreciate your bringing to our attention the fine service afforded you by our Regional Manager Director of Western Europe, Mr. Erastus Corning and Ms. Mary Glass of his staff, as well as the efforts of Ms. Nicole Ober and Ruben Medina on board Flight 107.

It's always a pleasure to learn when our people have performed so well. Your thought-fulness in responding to them personally was, I'm sure, sincerely appreciated. I do want them to know that their efforts have been further recognized, therefore, by copy of this letter to them, I would like to add my own personal thanks to yours.

Again, please accept my sincere thanks for writing.

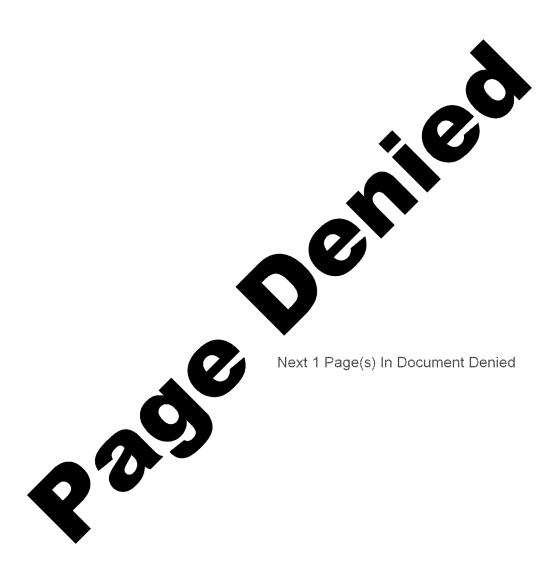
Sincerely,

Dan A. Colussy

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Pan American World Airways, Inc. Heathrow Airport Hounslow, Middlesex Telephone: 01-759 2595

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ERASTUS CORNING III MANAGING DIRECTOR - U. K.

October 3, 1977

Mr. Stansfield Turner The Director of Central Intelligence Washington, D.C. 20505 U.S.A.

Dear Mr. Turner:

Thank you very much for your letter of 23 September, and for copying me on your letter to Mr. Wiser.

It was our pleasure to be of service to you, and I do appreciate your writing so generously. I know that Miss Glass, Mr. Medina and Ms. Ober will be very gratified that you should spare the time to write to them. It is a most kindly thought on your part.

Please do not hesitate to get in touch with me whenever you come through London, as I will always be happy to assist you in any way possible.

Sincerely yours,

Erastus Corning III

Approved For Release 2006/10/19: CIA-RDP80M00165A001600010006 The Director of Central Intelligence

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Washington, D. C. 20505

23 September 1977

Dear Mr. Corning,

Thanks in no small part to your efforts and those of your people, my arrival in London last weekend and subsequent return to the U.S. was handled very smoothly. Your team of professionals are a credit to the airline industry.

Please accept my sincere appreciation for all your help. I have written to Mr. Wiser, President of Pan Am, conveying to him my thanks for your assistance.

Thanks again.

Yours sincerely

STANSFIELD TURNER

Mr. Erastus Corning c/o Pan American World Airways, Inc. Heathrow Airport London, England

**Enclosure** 

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## Approved For Release 2006/10/19: CIA-RDP80M00165A001600010006-1 The Director of Central Intelligence

Washington, D. C. 20505

23 September 1977

Dear Mr. Wiser,

Last Saturday I had the pleasure of flying from London to Washington, D.C., on Pan Am flight No. 107. The treatment I received from ground personnel at Heathrow Airport and flight personnel en route was so exceptional that I would like to commend them to you.

At Heathrow Airport, Mr. Erastus Corning and Ms. Mary Glass were both extremely helpful in getting myself and members of my staff on the flight and in arranging the accommodations.

During the flight itself, Mr. Ruben Medina and Ms. Nicole Ober were particularly helpful in providing not only routine services, but in giving me as much privacy as possible under the circumstances in which to work.

I have written each of them separately but wanted you to know personally that they were superb. Their extra effort made the trip genuinely pleasurable.

Yours sincerely

STANSFIELD TURNER

Mr. Forwood C. Wiser, Jr.
President
Pan American World Airways, Inc.
Pan Am Building
New York, New York 10017

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Washington, D. C. 20505

23 September 1977

Dear Ms. Ober,

Thanks so much for all your assistance during the flight from London to Washington, D.C., last Saturday. It was so very helpful and thoughtful of you to arrange the lounge for us.

I have written to Mr. Wiser, President of Pan Am, conveying to him my thanks for your assistance.

Thanks again.

Yours sincerel

STANSFIELD TURNER

Ms. Nicole Ober c/o Flight Service, Pan Am World Airways, Inc. Dulles Airport P.O. Box 17107 Washington, D.C. 20041

Enclosure

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Yours sincerely

STANSFIELD TURNER

Mr. Forwood C. Wiser, Jr. President
Pan American World Airways, Inc. Pan Am Building
New York, New York 10017

Washington, D. C. 20505

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23 September 1977

Dear Ms. Glass,

Your assistance at Heathrow Airport last weekend is very much appreciated by both myself and the members of my staff. Your professionalism in making the ground arrangements on my arrival and the smooth transition to the U.S. bound flight was most evident.

Please accept my sincere thanks for all your help. I have written to Mr. Wiser, President of Pan Am, conveying to him my thanks for your assistance.

Thanks again. 9 92

Yours sincered

STANSFIELD TURNER

Ms. Mary Glass c/o Pan American World Airways, Inc. Heathrow Airport London, England

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Yours sincerely

STANSFIELD TURNER

Mr. Forwood C. Wiser, Jr. President
Pan American World Airways, Inc. Pan Am Building
New York, New York 10017

Washington, D. C. 20505

77.5877

23 September 1977

Dear Mr. Medina,

Thanks so very much for all the assistance you provided on the flight back to the U.S. from London last Saturday. Your arrangements and help made the flight smooth, quick and delightful.

I have written to Mr. Wiser, President of Pan Am, conveying to him my thanks for your assistance.

Thanks again.

Yours sincere

STANSFIELD TURNER

Mr. Ruben Medina c/o Flight Service, Pan Am World Airways, Inc. Dulles Airport P.O. Box 17107 Washington, D.C. 20041

Enclosure

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Washington, D. C. 20505

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Pan American World Airways, Inc. Pan Am Building
New York, New York 10017

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